



**American
Red Cross**

Ukraine Humanitarian Crisis

SIX-MONTH UPDATE | SEPTEMBER 2022

Red Cross Support Unwavering as Conflict Continues

It has been six months since the escalation of conflict in Ukraine and the human costs continue to mount. People have left everything behind to escape with their lives, thousands of civilians have been killed and injured, and many are in urgent need of protection. Schools, health-care facilities, homes and other infrastructure have been damaged or destroyed.

Many people who fled their homes are unsure what to do next. The numbers are staggering — 6 million people are internally displaced; 10 million people have fled Ukraine; and an estimated 15 million people need humanitarian assistance. The residual effects of the fighting — including mental health challenges, wage losses and family separation — have impacts both on those who have fled and those who remain.

The American Red Cross and global Red Cross Red Crescent network have worked around the clock to deliver aid and address the needs of people affected by this devastating crisis. As the conflict continues, we are committed to providing long-term support to individuals and families suffering from the traumatic effects of ongoing violence.

Red Cross teams have provided essential humanitarian aid items; health care services, including mental health services; emergency cash and voucher assistance; and water and sanitation services; as well as assistance with voluntary evacuations from conflict-ravaged communities.

To learn more about the global Red Cross and Red Crescent humanitarian network and how we are working together to help people facing the heartbreaking impacts of this crisis, please visit our [website](#).



In Warsaw, Poland, Red Cross workers help unload relief supplies to be distributed by the Polish Red Cross to people who have fled Ukraine. Needed items include food, medicine, hygiene items, bedsheets, coffee and toilet paper. Photo by Anette Selmer-Andresen/IFRC

Above: A mother and her small child receive diapers and baby food at a Red Cross service point in Romania near the Ukrainian border. According to Dediv Corneliv, branch director from the Romanian Red Cross, it's especially difficult for the moms because they have to arrange everything themselves. In most cases, their husbands are not allowed to leave the country because of the conflict. Photo by Merlijn Stoffels/IFRC

Global Red Cross Response*

Around the clock, global Red Cross teams, including over 100,000 volunteers, continue providing critical services to the people of Ukraine. Thus far, Red Cross teams have:



5 million

Provided basic assistance to around **5 million people**.



8 million

Improved access to water for approximately **8 million people**.



\$64.8 million

Distributed **\$64.8 million** dollars in cash assistance to around 626,000 people.



718,000

Provided health services and interventions to some **718,000 people**.



367,000

Provided mental health and psychosocial support to approximately **367,000 people**.



65,500

Helped approximately **65,500 people** with family restoration services, protection services, gender and inclusion activities and access to child-friendly spaces.

*Cumulative service delivery by the global Red Cross network both within and outside Ukraine since February 24, 2022.

In Ukraine: Delivering Aid Amidst Violence and Uncertainty

Even before the conflict escalated in February, the Red Cross was on the ground in Ukraine. The Ukrainian Red Cross has been present in communities for more than 100 years, while the Ukrainian Red Cross, International Federation of Red Cross and Red Crescent Societies (IFRC) and the International Committee of the Red Cross (ICRC) have supported those impacted by the conflict in eastern Ukraine and Donbas since 2014.

More than 6 million people are currently displaced within the country. Facing critical infrastructure damage, scarce drinking water and shortages of essential goods, people in Ukraine remain in dire need. Red Cross teams are working diligently to help meet the urgent needs on the ground — delivering food, medical supplies and relief items to hard-hit communities. Volunteers

have also trained more than 60,000 people in first aid — many of whom have had to seek protection in underground shelters.

With around 700 staff working in 10 locations in Ukraine, the ICRC has supported public water utilities and local service providers to restore and sustain the availability of clean water and essential services to 8 million people. Red Cross teams are providing residents with water treatment chemicals and water tanks and are also working to repair water and electrical infrastructure damaged in the fighting.

Across Ukraine, hundreds of health care facilities have been damaged or destroyed; medicine is in short supply; and pharmacies have closed. In Uzhhorod, the Ukrainian Red Cross, supported by the IFRC and Finnish Red Cross, is running a health clinic to help meet additional health care needs due to an influx of people fleeing their homes.



People fleeing the conflict in Ukraine often arrive by train in Lviv, near the country's western border with Poland, en route to other European countries. Many have been traveling for a long time and are tired and hungry. The Ukrainian Red Cross established a food kitchen in a tent outside the train station where people can get hot food and drinks before continuing their journeys. Photo by Victor Lacken/IFRC

"People had to leave their homes in a hurry, so they couldn't bring their regular medication with them. They're grateful that the Red Cross provides medicine free of charge," said Olesya, a pharmacist at the clinic.

The center offers consultation, treatment and medication for those in need. It's open to everyone, local community members and internally displaced people alike. Oleksandr, who has visited the clinic for some tests, said, "The only thing I can say is thank you. I'm grateful to everyone who cares for us."

Mental health needs are also enormous. To help people cope, the Ukrainian Red Cross established a hotline that anyone can call for immediate support. Community mental health programs, supported by the IFRC and ICRC, have also been established — including programs for responders.

In addition, the ICRC, along with the Ukrainian Red Cross and several other national Red Cross and Red Crescent societies, is helping trace separated family

members and restore communication between relatives. These requests make up many of the more than 15,000 calls for help per week that come into the Red Cross Central Tracing Agency (CTA) bureau. To date, the CTA has collected, followed up and safeguarded information on almost 10,000 people, including prisoners of war and their families.

Throughout the conflict, the dedication and commitment of Red Cross volunteers have remained steadfast. Many of these volunteers are Ukrainians with their own stories of hardship. In March, Asia Antcyferova and her family had to leave their home in Kharkiv for the relative safety of Uzhhorod, in the western area of Ukraine. The very next day she started volunteering at the local Red Cross headquarters, where a small storage room downstairs contained locally donated items: hygiene products, food for children and toys.

"Even kids drop by and bring chocolates for other kids in need," said Asia.

In Neighboring Countries, Supporting People Forced from Their Homes

Across Europe, Red Cross volunteers continue to aid more than 10 million refugees who have fled from Ukraine, providing a variety of assistance to help them meet their needs. Since the escalation of the conflict in February, thousands of local Red Cross volunteers and staff have rapidly mobilized in bordering countries—Poland, Slovakia, Hungary, Romania, Moldova, Russia and Belarus—and in 21 additional countries in the region. Whether it has been helping families evacuate, providing medical assistance or giving a warm meal and a listening ear for people to talk about their experiences as they settle into a new place, the Red Cross continues to support those in need.

Many families who have fled their homes remain uncertain about making long-term plans in foreign lands when their ultimate goal is to return to Ukraine. While some have returned, many remain in need of financial support, health care and a sense of stability and integration into communities.

Summer tourism season in Europe brought additional pressure for businesses and communities, including hotels, guest houses and the homes of host families—all of which serve as shelters for many people fleeing the conflict. To help, the IFRC and Red Cross national societies continue providing emergency financial assistance. This cash assistance can be used by people to pay for rent, food, transportation or any other urgent needs as they see fit, as well as to provide support to host families to ease financial strains.

According to IFRC Head of Emergency Operations for the Ukraine response, Anne Katherine Moore, “The longer the conflict continues, the greater the needs become. The cost of basic necessities, such as fresh fruit and vegetables, is rising. Increases in the cost of fuel and apartment rentals are also being reported.” Red Cross teams are already planning alongside local partners and authorities to ensure we are ready to support those impacted through the winter months.

“Millions of people have lost their jobs, and their savings are dwindling,” Moore added. “Through a new mobile app, we have been able to ramp up our support to help people facing these financial challenges.”



“The Red Cross helped us, so we want to give back,” says Irina, a refugee from Ukraine who is now volunteering at a Red Cross branch in Warsaw, Poland. She packs bags of relief supplies—such as dried food staples, medicine, hygiene items, bedsheets, coffee, and toilet paper—for a line of families waiting outside. Photo by Anette Selmer-Andresen/IFRC

After months away from home, many individuals and families need longer-term support. They may struggle to secure more permanent housing without a source of steady income, creating a ripple effect of needs. Language barriers complicate the likelihood of getting hired, so the Red Cross is offering language courses in some countries to help, as well as facilitating connections between government partners and job seekers. As children enter a new school year, the Red Cross has supported educational needs by operating summer school programs, providing school supplies and language lessons, and helping to repair damaged schools.

Basic health needs for families who fled their homes remain high. To alleviate immense pressure on health

systems in Ukraine as well as in neighboring countries, the IFRC and Red Cross national societies continue to operate multiple health care facilities, including clinics at the border, mobile health teams in Ukraine and first aid posts across several countries. Chronic illnesses remain a concern, as do growing mental health needs.

As the conflict continues, more people may be forced to flee, while others may struggle to meet even their most basic needs. Even if the fighting were to end tomorrow, it would take years to repair the damage done to cities, homes and families. With such vast needs and no end in sight, the Red Cross network is prepared for a long-term response to help affected families recover.

Red Cross Cash Assistance Offers Hope in Uncertain Times



Nadia, 24, was an English teacher working with young children in the Kharkiv district. "One morning my mum woke me up at 5 a.m. and said, 'The city is getting bombed.' I said, 'I don't believe you, stop playing

a joke.' And she said, 'No, go and have a look from the balcony at the tanks passing in the street.'"

Now Nadia is staying in a shelter in northern Poland run by the local Red Cross branch. She's received cash assistance from Red Cross to buy supplies to

restart her life, and she's planning on staying in Poland and working for a year. "This will give me some certainty," Nadia said. "Everything is broken at home, and at least we can build something better here."

Cash assistance is a dignified and efficient way to support people impacted by the conflict, allowing them to purchase items specific to their individual needs, while also supporting local economies. It is one part of our integrated and wide-ranging Red Cross and Red Crescent response to the conflict that also includes the provision of health care, first aid, psychosocial support and the distribution of basic household necessities.

American Red Cross Providing Critical Support as Crisis Continues

Bringing much-needed aid to people affected by this destructive conflict is a team effort, and the American Red Cross is working in close collaboration with partners in the global Red Cross Red Crescent network and other organizations to get help where it is needed most.

With generous support from donors, the American Red Cross has already contributed over \$53 million to Ukraine crisis relief efforts. This includes \$40.3 million to the IFRC to support some of the most urgent needs

of affected residents and displaced families, including food, shelter, critical care items and first aid. The American Red Cross has also contributed \$2 million to the ICRC to support lifesaving assistance within Ukraine, \$1.9 million to the Romanian Red Cross to support shelter for refugees and \$8.8 million to the Danish Red Cross to help provide food and non-perishable food items, first aid kits, blankets and hygiene kits to people displaced within Ukraine.

Additionally, the American Red Cross has contributed \$6 million to feeding partner World Central Kitchen to provide meals for those in Ukraine and surrounding countries.

The American Red Cross has also deployed 26 international crisis responders to Poland, Moldova, Hungary and Romania to support the international Red Cross operation helping families who fled their homes. These highly trained crisis responders — who are lending skills such as information management, cash assistance programming, GIS systems, communications and crisis leadership — are assisting on-the-ground relief efforts alongside local teams, including the Polish Red Cross, Moldovan Red Cross and Romanian Red Cross.

The American Red Cross provides expert technical advice and leadership for cash assistance programs within the global Red Cross network. With our Red Cross and Red Crescent partners, we have led in the delivery of more than \$900 million of cash assistance globally to people in need over the past two years. This experience continues to help people affected by the crisis in Ukraine.

Finally, the American Red Cross has sent 50 trained staff to Europe to support emergency communication needs of U.S. military members during this crisis, so they can stay in touch with loved ones back home. In line with our long history of work supporting military families, Red Cross SAF volunteers are also distributing comfort kits containing hygiene items and other necessities to service members as well as U.S. State Department staff.

American Red Cross SAF Worker Deploys to Aid U.S. Military Members

Lallita Maharaj, a Red Crosser currently deployed to Eastern Europe in support of U.S. service members, is one of nearly 50 Service to the Armed Forces staff deployed as part of the American Red Cross response to the Ukraine crisis. She says this deployment is an opportunity to focus on what she loves — service.

In addition to serving as a morale ambassador, Lallita facilitates emergency communication between U.S. service members and their families as part of the American Red Cross Hero Care Network. She recently helped a young soldier who received a message about her ailing father.

“This soldier didn’t know that her father had taken a turn for the worse and the life expectancy was not good,” Lallita said. “We were able to deliver that message and ensure she got on the next flight home to say goodbye to her father before he passed away. She was grateful to the Red Cross for making the process easy for her.”

On the base where she is stationed, Maharaj helps make the Red Cross office a “haven for the soldiers,” she said.



Lallita Maharaj is one of nearly 50 Service to the Armed Forces staff deployed to Eastern Europe in support of the American Red Cross response to the Ukraine crisis. Photo by Vivian Moy/American Red Cross

They can come in to grab a snack or some comfort items or maybe join one of her “Tea and Talk with Lallita” sessions to share how they’re feeling.

After one recent Tea Talk, a 20-year-old soldier thanked Lallita for the chance to “get some stuff off his chest,” knowing that someone was there to listen and give him a hug.

Compassionate Donors Power Critical Humanitarian Relief

Thanks to the compassionate commitment of donors, as of August 24, 2022, the American Red Cross has raised \$140.7 million to support relief for people affected by the humanitarian crisis in Ukraine. In the first six months of this response, the American Red Cross has already spent or made commitments to spend \$77.8 million to respond to the humanitarian needs generated by this crisis.

We will continue to program the remaining funds to assist with immediate and ongoing relief efforts, long-term recovery, resilience or other critical humanitarian services as needs arise, both in Ukraine and surrounding countries, including support for displaced populations. As the situation evolves, if assistance is needed for people who have fled Ukraine to the United States, the American Red Cross is prepared to provide relief and assistance in coordination with U.S. government authorities.

Our efforts will last years, not months, and the people touched by this crisis know that when others leave, the Red Cross network will serve — and will stay to help for as long as help is needed. We stand in solidarity with the Ukrainian Red Cross during this crisis, and the American Red Cross is proud to extend a hand of friendship from donors across the U.S. to families devastated by this unprecedented humanitarian crisis.

Ukraine Humanitarian Crisis Expenses and Commitments (in millions)

as of August 24, 2022 (\$140.7 million raised)

Expense Categories	Food, Shelter and Relief Items	Total	Expense %
Grants to support financial assistance, food and other relief items	\$68.9	\$68.9	88.5%
Deployment of volunteers and staff (includes airfare, lodging, meals and vehicles) ¹	\$0.7	\$0.7	0.9%
Other program and program support costs	\$0.5	\$0.5	0.6%
Total Program Expenses and Commitments	\$70.0	\$70.0	90.0%
Management, general and fundraising		\$7.8	10.0%
Total Spent and Committed		\$77.8	100.0%
Program Dollars Remaining		\$56.6	
Management, general and fundraising remaining to be applied ²		\$6.3	
Total Budget		\$140.7	

¹Includes \$28,700 in costs to support American Red Cross Service to the Armed Forces.

²Management, general and fundraising expenses support our work at its core and are indispensable to running the organization and helping people in need. They include the people and systems to maintain our enterprise-wide computer and telecommunications, HR and payroll systems to support our more than 20,000 employees and approximately 300,000 volunteers, fundraising and communications functions, and other support services across all program lines. 90 cents of every dollar received for the Ukraine Humanitarian Crisis will be spent on our services to people affected by this crisis.

Thank you!

The American Red Cross responds to disasters and other crises around the world by mobilizing cash support, pre-positioning relief supplies, deploying disaster response experts and in some cases, implementing recovery and preparedness programs. The remarkable generosity of our supporters — individuals, corporations and foundations — drives our ability to provide relief and assist our partners in the global Red Cross network. We are grateful for your trust.